FAQ: LoRa® Mark

Complete guidelines for use of the Semtech LoRa® mark are available at semtech.com/company/brand-resources.

Q: Who may use the Semtech LoRa® mark?
A: Semtech encourages its customers who purchase its LoRa® wireless RF IC devices to use the LoRa® mark to denote the fact that the customers' products feature a LoRa® IC.

Q: Do I need permission to use Semtech's LoRa® mark in connection with the promotion and sale of my product?
A: Yes, customers wanting to use Semtech's LoRa® mark need to request permission prior to use. Customers should submit a Permission Request Form at semtech.com/company/brand-resources.

Q: I've received permission from Semtech to use its LoRa® mark. How can I properly use the Semtech LoRa® mark?
A: Semtech provides specific approval for the use of its LoRa® mark based on information provided by our customer in the Permission Request Form. If there are further questions, please contact us at trademarks@semtech.com. Approved customer uses must also comply with the Guidelines for Customer Use and a Graphic Summary available at semtech.com/company/brand-resources.

Here are a few key points our customers should keep in mind:

• Use the mark only as an adjective describing the Semtech product, never as a noun or verb, and never in the plural or possessive form. For example:
  ✓ Acceptable: A gateway featuring Semtech's LoRa® wireless RF IC solution.
  ✗ Unacceptable: A gateway featuring LoRa.
  ✗ Unacceptable: A LoRa gateway featuring…
  ✗ Unacceptable: [Product Name] LoRa is a new…
  ✗ Unacceptable: [Company Name] LoRa was founded…

• Use the mark only to indicate that your product contains a Semtech LoRa® wireless RF IC solution and never as part of the name of your product or to imply certification or compliance with the LoRaWAN® standard. For example:
  ✓ Acceptable: Product XYZ featuring a Semtech LoRa® wireless RF device.
  ✓ Acceptable: Product XYZ containing a Semtech LoRa® IC.
  ✗ Unacceptable: Company ABC's new LoRa gateway.
  ✗ Unacceptable: Product XYZ complies with LoRa.
  ✗ Unacceptable: Company's LoRa Product Name is…

• Use the LoRa word mark “LoRa®” in the text of a sentence or title, and not the LoRa logo (LoRa).  
  ✓ Acceptable: “Company ABC is introducing its new XYZ gateway, which includes a LoRa® wireless RF device.”
  ✗ Unacceptable: “Company ABC is introducing its new XYZ gateway, which includes a LoRa chip.”

• Always include an attribution when using the LoRa® mark. The attribution can appear on packaging, or if that is not practical, on instructions/information distributed with your product and on your company's website. The following are examples of acceptable language, depending on the LoRa® mark used by the customer:
  a) LoRa® and the LoRa logo are trademarks of Semtech Corporation.
  b) LoRa® is a trademark of Semtech Corporation.
  c) The LoRa® logo is a trademark of Semtech Corporation.

Q: Are there specific rules about how the LoRa logo should appear?
A: Yes, there are specific technical details about color, spacing, scaling, and sizing of Semtech's LoRa logo. Customers should reference the Visual Usage Guidelines available at semtech.com/company/brand-resources. If you have any questions please do not hesitate to contact us at trademarks@semtech.com.